

Contact Information for Volunteers – NJ

TaxWise	
TaxWise Volunteer Support	1-800-411-6391(do not give to the public)
TaxWise via E-Mail	customer.support@taxwise.com

Tax Year Website	
2015	https://twonline.taxwise.com
2014	https://twonline.taxwise.com/14
2013	https://twonline.taxwise.com/13
2012	https://twonline.taxwise.com/12
2011	https://twonline.taxwise.com/11

Internal Revenue Service	
VITA/TCE Hotline (for volunteer use only)	1-800-829-8482 (800-TAX-VITA)
IRS SPEC Territory Office	(See separate sheet)
Enterprise Service Desk (Help Desk)	1-866-7HELP4U (1-866-743-5748)
IRS e-file Help Desk	1-866-255-0654
Identity Theft	1-800-908-4490
VolTax	wi.voltax@irs.gov
Volunteer Tax Alerts	www.irs.gov/Individuals/Quality-and-Tax--Alerts-for-IRS-Volunteer-Programs

New Jersey Division of Taxation	
Taxation University (for volunteer use only)	609-633-6015 outreach.tax@treas.nj.gov
NJ e-file Help Desk (for volunteer use only)	609-633-1132

Contact Information for Taxpayers - Federal	
IRS Tax-Help	www.irs.gov
Where's My Refund Website	www.irs.gov/refunds
IRS Forms and Publications	www.irs.gov/orderforms
IRS Taxpayer Advocate	www.irs.gov/advocate
IRS Tax-Help for Deaf (TDD)	1-800-829-4059
Social Security Administration	www.ssa.gov/
Healthcare Marketplace	www.healthcare.gov
Refund Offset Inquiry (Financial Management System)	1-800-304-3107

Contact Information for Taxpayers - New Jersey	
NJ Taxpayer Customer Service Center	609-292-6400
NJ Taxpayer Customer Service (TTY/TDD)	800-286-6613 / 609-984-7300
NJ Division of Taxation website	www.state.nj.us/treasury/taxation
PTR Hotline	800-882-6597
Homestead Benefit	888-238-1233